

MDM Health Check

Scope of Work



mobile mentor

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PRE-REQUISITES	<ol style="list-style-type: none"> 1. Global Reader access for our engineers 2. Availability of the Client System Administrator for questions 3. Availability of the system owner for the review workshop
DELIVERABLES	<ol style="list-style-type: none"> 1. Review Workshop 2. MDM Health Report Document 3. Recommendations & Suggested Remediations
SCOPE OF WORK	<p>The service includes the following items:</p> <ul style="list-style-type: none"> • Project kick-off, systems access and prerequisites • Analysis of the current configuration and integrations • Review of policies, profiles and practices • Comparison with industry best practices • Assessment of up to three primary use cases • Report with findings and recommendations • Workshop to discuss report with system owner
EXCLUSIONS	<p>The following items are explicitly excluded from this statement of work:</p> <ul style="list-style-type: none"> • Moves, Adds and Changes to the current system • Troubleshooting and technical support • Delivery of the remediation items found in the analysis

Outcomes

- ✓ Understand system health of the current MDM
- ✓ Documented findings report to use for internal or external audit
- ✓ Understanding of best practice
- ✓ Recommendations and suggested remediation actions