



mobile mentor

Empowering people to achieve more by
unlocking the full potential of their technology

mobile-mentor.com

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Mobile Mentor is a modern managed service provider

We work with companies who have a hybrid workforce and who rely on Microsoft 365 on all their devices.

To quote our founder, “our super power is balancing security and employee experience for our clients.”

We ensure that all your devices are secure, and all your applications and data are protected. But more importantly, we ensure your employees have a frictionless experience wherever they work, 24/7.

Mobile Mentor is the **2021 Microsoft Global Partner of the Year** in Endpoint Management, and we are certified by Microsoft, Apple, and Google.

We can fully manage your IT and support all your users, or we can help you deploy the technology so you can manage it yourself. You choose.



Denis O'Shea
Founder

Finding Balance

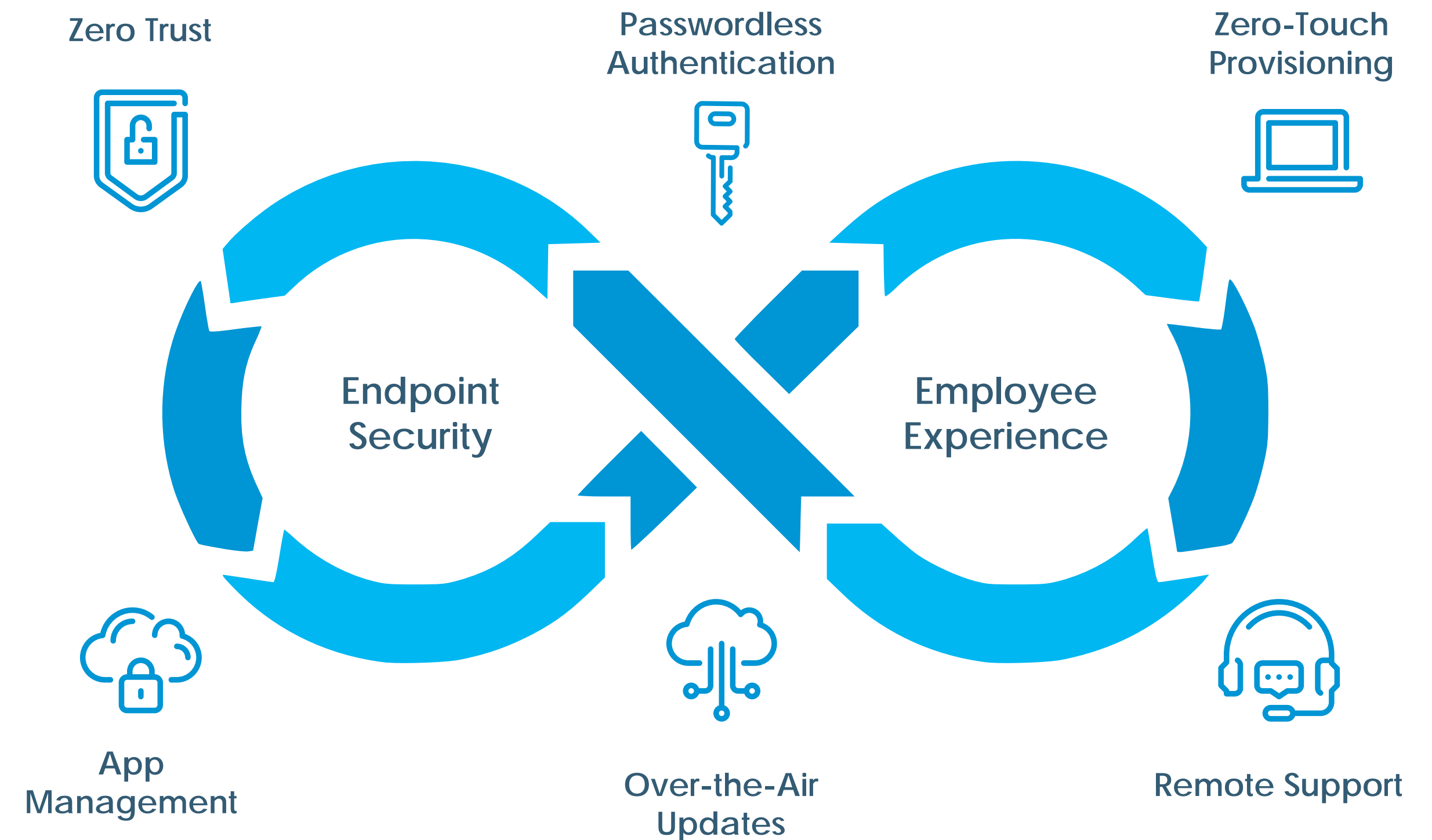
Going modern means undertaking a true digital transformation

But how do you get that right? You need security more than ever, but if you overdo it your employees will suffer – and start to work around the system.

You need balance. With Mobile Mentor you'll get a solution that respects employee privacy and empowers workers to work from anywhere and on any device, safely.

We rely on Zero Trust and will implement that architecture for you. You will get modern, invisible security that lowers the risk of a breach, and mitigates the damage if one occurs.

Both our managed services, and our professional service packages are designed with balance in mind. We believe it's a fundamental requirement for any modern company.



Modern Managed Services

Modern Management is a cloud-first IT managed service

Drop the servers, the VPN, and legacy processes like device imaging and password resets.

With Modern Management you'll be able to remotely provision devices in minutes from anywhere, sign in using passwordless authentication using biometrics, and work from anywhere on any device, safely.

Full Management

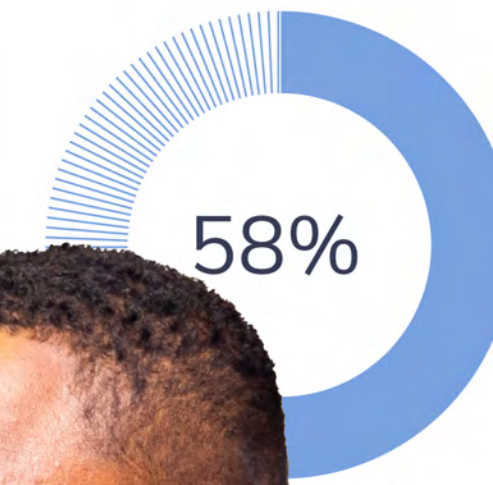
We **become** your IT

Co-Management

We **work with** your IT

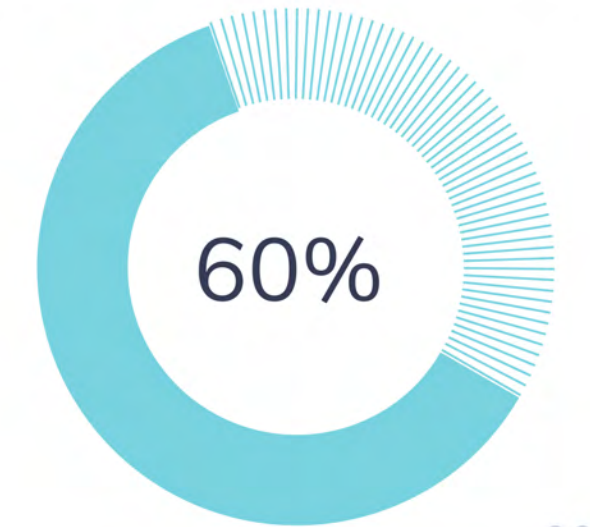
Administration

We **administer** your IT



**Total Number
Of Open Tickets**

10% ▲

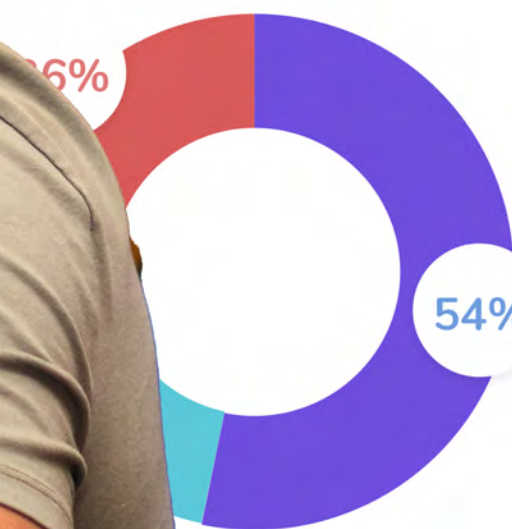


**Total Number
Of Users**

12% ▼



User Device By Type



Phone/iPad
Laptops
Desktops

Endpoint Management

Legacy endpoint management is no longer fit for purpose

Imaging devices is a nightmare in a hybrid world. It increases costs, leads to delays in onboarding, and adds unnecessary complexity to your IT posture. Going modern means moving to Microsoft Intune and relying on profile-based management.

Intune for Windows, macOS, iOS, Android

- Move to profile-based management and eliminates device imaging
- Ship devices directly to employees and configure remotely with Zero Touch Provisioning
- Segregate security controls from application payloads for granular configuration
- Get over-the-air updates for Windows devices and applications
- Gain visibility of device health, compliance, and more for Windows devices

BYOD 365

- Implement a BYOD (personal device) program for your workforce
- Get a Mobile Device Policy for your users
- Implement personal device security controls and profiles in Microsoft Intune



Workshops and Assessments

Sometimes you just need an existing system audited, or want to educate your team, or leaders on a new concept. We deliver a suite of workshops and assessments that provide strategic guidance, and system health reports and recommendations.

Capability & Capacity

Get your current state, peer comparison, and a roadmap with practical guidance with set goals

MDM Health check

Audit your existing MDM solution and get recommendations on best practice

SmartStart for Intune

Enhance your Intune skills and unlock the full power of Intune with a tailored configuration

Windows 365 Pilot

Try out Windows 365 Cloud PC's with a 60 Day Pilot guided by our expert team

